



QuadStrat
Enterprise
Board Report

Church To Eternity

Prepared by:
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February 23, 2008



This Report Contains...

- 1. METHODOLOGY:** How to use the QuadStrat Assessment Report to get the most benefit.
- 2. QUADRED REPORT CARD™:** A 1-page summary that includes your overall Strategic Performance Index (SPI) and your perceived capabilities and constraints.
- 3. DEGREE OF IMPACT RESULTS:** Identifies your High-Impact/High Performance ("Green Zone") and High Impact/Low Performance ("Red Zone") areas.
- 4. STRATEGIC PERFORMANCE COMPARISONS:** A comparison of your organization's performance to the thousands of organizations in the assessment database.
- 5. STATEMENT FREQUENCY RESPONSES:** Shows the degree of consensus or polarity of responses to each statement.
- 6. COMMENTS:** Provides additional anecdotal or situational information from the respondents.



The assessment you completed compared your organization performance against practices of the best run companies in the world. Each best practice statement in the assessment was formatted on a 6-point interval scale. Responses could range from “Strongly Agree” to “Strongly Disagree”. Participants could also select a “Don’t Know” or “Not Applicable” response. Responses from all participants have been aggregated, resulting in performance mean scores presented in this report. Mean scores relating to the six-point scale have been converted into percentages. “Don’t Know” or “Not Applicable” responses are not factored into the mean scores.

How to use this report:

1. Review the **Report Card** and the Degree of **Impact Quadrants** to understand:
 - (a). How the participants prioritized each of the elements in the assessment.
 - (b). How they rated the performance of these elements.
2. Review the **Strategic Performance Comparison** spidergrams to compare the perceptions of your current organization to other organizations that have completed this assessment.
3. Use the **Statement Frequency Responses** to see how participants individually rated performance, particularly in the high-impact areas. Is there centrality or polarity?
4. Use the **Comments** section to obtain more elaboration from the respondents regarding high or low performing areas.
5. Identify and prioritize your key performance improvement opportunities.
6. Develop a performance improvement plan.
7. Execute your plan. (Provide Status updates to your constituents and other key constituencies.)
8. Take the assessment again in approximately 9 to 12 months to determine performance progress in targeted improvement areas.

This report is designed to reflect:

1. **Priorities:** The performance areas the participants have identified as having the greatest impact on the organization’s success.
2. **Performance:** The participant’s perception of the organization’s current performance.
3. **Comparison:** How the organization performance compares between all evaluating groups.
4. **Consensus:** The level of agreement or disagreement that exists among the participants regarding performance in key areas.



Your Strategic Performance Index™:

82

Your Prior Year SPI™:

N/A

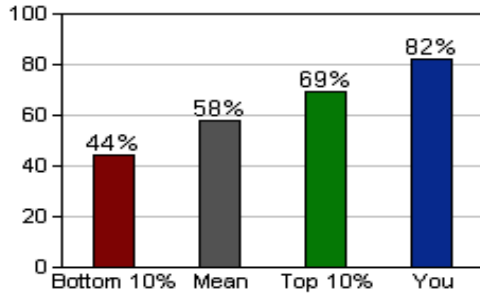
Capabilities

All Statements	
Vision	94%
Training & Development	91%
Reward Systems	94%
Performance Management	91%
Revenue/ Congregant Growth	91%

Constraints

All Statements	
Mission	77%
Community Position	40%
Congregant Profile	58%

QuadRed Benchmark SPI Comparisons



Total Distribution: 2
Percentage: 100%

Total Participants: 2

Group Name

Board
Sr Pastor

Participants

1
1

Capabilities and Constraints Definitions

Capabilities are defined as those service categories that are view as “High-Impact” (important to the customer) and “High-Performing” (generally perceived as satisfactory performance).

Constraints are defined as those service categories that are view as “High-Impact” (important to the customer) and “Low-Performing” (generally perceived as less satisfactory performance).



QuadStrat Enterprise (Church/Ministry Edition)

Degree Of Impact Results

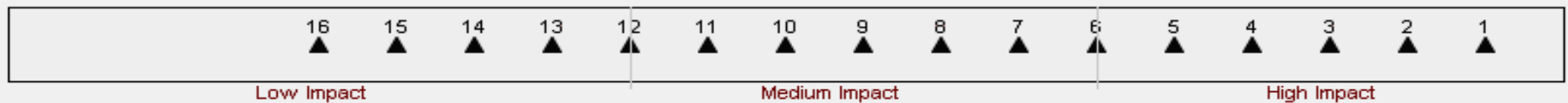
All Statements



Board

No.	Category	Score
1	Vision	94%
2	Mission	77%
3	Training & Development	91%
4	Reward Systems	94%
5	Performance Management	91%
6	Community Position	40%
7	Congregant Profile	58%
8	Revenue/ Congregant Growth	91%
9	Adaptability to Change	83%
10	Community Awareness	60%
11	Outsourcing & Partners	91%
12	Finance	79%
13	Leveraging Core Competence	95%
14	Congregant Service	79%
15	Distinct Advantage	91%
16	Execution	100%

This chart illustrates the actual spacing of the elements on the Impact axis.

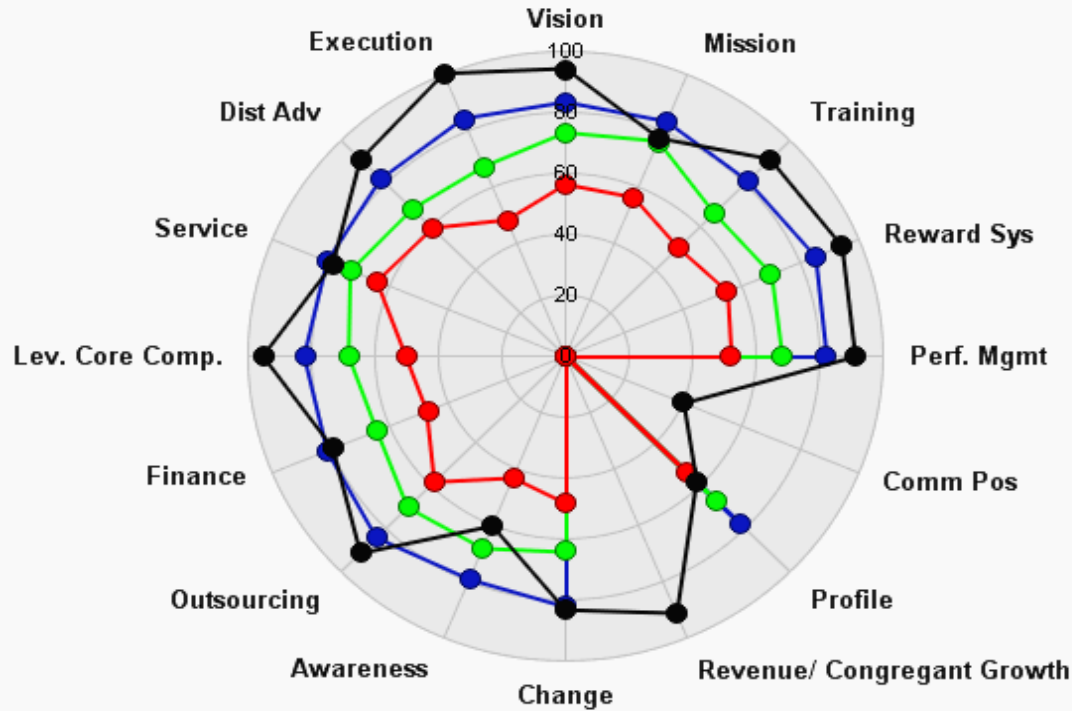




QuadStrat Enterprise (Church/Ministry Edition)

Performance Comparison

All Statements



Board

Category	Top	Mean	Btm	You
Vision	83%	73%	56%	94%
Mission	83%	76%	56%	77%
Training & Development	81%	66%	50%	91%
Reward Systems	85%	70%	55%	94%
Performance Management	82%	68%	52%	91%
Community Position	0%	0%	0%	40%
Congregant Profile	78%	67%	54%	58%
Revenue/ Congregant Growt	0%	0%	0%	91%
Adaptability to Change	82%	64%	48%	83%
Community Awareness	79%	68%	43%	60%
Outsourcing & Partners	84%	70%	58%	91%
Finance	81%	64%	47%	79%
Leveraging Core Competenc	82%	68%	50%	95%
Congregant Service	81%	73%	64%	79%
Distinct Advantage	82%	68%	59%	91%
Execution	84%	67%	48%	100%



QuadStrat Enterprise (Church/Ministry Edition)

Performance Scores

NA: Not Applicable DK: Don't Know 1: Strongly Disagree 2: Disagree 3: Somewhat Disagree 4: Somewhat Agree 5: Agree 6: Strongly Agree

100%															Not Applicable	Don't Know	Disagree	Agree
Mission		No.	NA	FREQUENCY OF RESPONSE						Post. Score	Mean Score	Std. Dev.	Mean Score	Std. Dev.				
				DK	1	2	3	4	5						6			
1 Our mission statement clearly explains the purpose of our church.	All	2	0%	0%	0%	0%	0%	0%	50%	50%	100%	92%	11	All	77%	13		
	Board	1	0%	0%	0%	0%	0%	0%	100%	0%	100%	83%	0	Board	77%	9		
	Sr Pastor	1	0%	0%	0%	0%	0%	0%	0%	100%	100%	100%	0	Sr Pastor	100%	0		
2 Our mission statement explains how our congregants, visitors, and other stakeholders benefit from our organization.	All	2	0%	0%	0%	0%	0%	50%	0%	50%	50%	83%	23					
	Board	1	0%	0%	0%	0%	0%	100%	0%	0%	0%	67%	0					
	Sr Pastor	1	0%	0%	0%	0%	0%	0%	0%	100%	100%	100%	0					
3 Our mission statement clearly explains how our church is different from other similar churches.	All	2	0%	0%	0%	0%	0%	0%	50%	50%	100%	92%	11					
	Board	1	0%	0%	0%	0%	0%	0%	100%	0%	100%	83%	0					
	Sr Pastor	1	0%	0%	0%	0%	0%	0%	0%	100%	100%	100%	0					

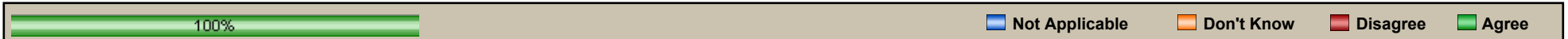
100%															Not Applicable	Don't Know	Disagree	Agree
Vision		No.	NA	FREQUENCY OF RESPONSE						Post. Score	Mean Score	Std. Dev.	Mean Score	Std. Dev.				
				DK	1	2	3	4	5						6			
4 Our vision statement clearly explains what our church will be doing in the future.	All	2	0%	0%	0%	0%	0%	0%	100%	0%	100%	83%	0	All	94%	9		
	Board	1	0%	0%	0%	0%	0%	0%	100%	0%	100%	83%	0	Board	94%	9		
	Sr Pastor	1	0%	0%	0%	0%	0%	0%	100%	0%	100%	83%	0	Sr Pastor	88%	9		
5 Our vision serves the long-term interest of our congregants, visitors, and other stakeholders.	All	2	0%	0%	0%	0%	0%	0%	0%	100%	100%	100%	0					
	Board	1	0%	0%	0%	0%	0%	0%	0%	100%	100%	100%	0					
	Sr Pastor	1	0%	0%	0%	0%	0%	0%	0%	100%	100%	100%	0					
6 Our vision gives us the direction we need to make good decisions.	All	2	0%	0%	0%	0%	0%	0%	50%	50%	100%	92%	11					
	Board	1	0%	0%	0%	0%	0%	0%	0%	100%	100%	100%	0					
	Sr Pastor	1	0%	0%	0%	0%	0%	0%	100%	0%	100%	83%	0					



QuadStrat Enterprise (Church/Ministry Edition)

Performance Scores

NA: Not Applicable DK: Don't Know 1: Strongly Disagree 2: Disagree 3: Somewhat Disagree 4: Somewhat Agree 5: Agree 6: Strongly Agree



Distinct Advantage		No.	NA	FREQUENCY OF RESPONSE						Post. Score	Mean Score	Std. Dev.	Overall			
				DK	1	2	3	4	5				6	Mean Score	Std. Dev.	
7 We have effectively established a distinctive or unique advantage within the faith-based marketplace.	All	2	0%	0%	0%	0%	0%	0%	50%	50%	100%	92%	11	All	91%	8
	Board	1	0%	0%	0%	0%	0%	0%	0%	100%	100%	100%	0	Board	91%	11
	Sr Pastor	1	0%	0%	0%	0%	0%	0%	100%	0%	100%	83%	0	Sr Pastor	83%	0
8 Our church's unique advantage is clearly understood by all staff.	All	2	0%	0%	0%	0%	0%	0%	100%	0%	100%	83%	0			
	Board	1	0%	0%	0%	0%	0%	0%	100%	0%	100%	83%	0			
	Sr Pastor	1	0%	0%	0%	0%	0%	0%	100%	0%	100%	83%	0			



Congregant Profile		No.	NA	FREQUENCY OF RESPONSE						Post. Score	Mean Score	Std. Dev.	Overall			
				DK	1	2	3	4	5				6	Mean Score	Std. Dev.	
9 Our church has clearly identified the specific features and benefits our congregants and visitors seek.	All	2	0%	0%	0%	0%	0%	50%	0%	50%	50%	83%	23	All	58%	25
	Board	1	0%	0%	0%	0%	0%	100%	0%	0%	0%	67%	0	Board	58%	11
	Sr Pastor	1	0%	0%	0%	0%	0%	0%	0%	100%	100%	100%	0	Sr Pastor	100%	0
10 Our church has clearly identified why our congregants and visitors would NOT support our programs and services.	All	2	0%	0%	0%	0%	50%	0%	0%	50%	50%	75%	35			
	Board	1	0%	0%	0%	0%	100%	0%	0%	0%	0%	50%	0			
	Sr Pastor	1	0%	0%	0%	0%	0%	0%	0%	100%	100%	100%	0			



QuadStrat Enterprise (Church/Ministry Edition)

Performance Scores

NA: Not Applicable DK: Don't Know 1: Strongly Disagree 2: Disagree 3: Somewhat Disagree 4: Somewhat Agree 5: Agree 6: Strongly Agree



Community Position		No.	NA	FREQUENCY OF RESPONSE							Post. Score	Mean Score	Std. Dev.		Mean Score	Std. Dev.
				DK	1	2	3	4	5	6						
11 Our church has clearly identified the key strengths and weaknesses of churches and ministries offering similar programs or services.	All	2	0%	0%	0%	50%	0%	0%	0%	50%	50%	67%	47	All	40%	22
	Board	1	0%	0%	0%	100%	0%	0%	0%	0%	0%	33%	0	Board	40%	9
	Sr Pastor	1	0%	0%	0%	0%	0%	0%	0%	100%	100%	100%	0	Sr Pastor	76%	14
12 Our church has thoroughly assessed the threat of substitute programs or services.	All	2	0%	0%	0%	0%	50%	0%	50%	0%	50%	67%	23			
	Board	1	0%	0%	0%	0%	100%	0%	0%	0%	0%	50%	0			
	Sr Pastor	1	0%	0%	0%	0%	0%	0%	100%	0%	100%	83%	0			
13 Our church has defined the outlook for growth in our local community.	All	2	0%	0%	0%	50%	0%	50%	0%	0%	0%	50%	23			
	Board	1	0%	0%	0%	100%	0%	0%	0%	0%	0%	33%	0			
	Sr Pastor	1	0%	0%	0%	0%	0%	100%	0%	0%	0%	67%	0			
14 Our church's membership and community impact are growing at a rate that meets or exceeds local growth rates.	All	2	0%	0%	0%	0%	50%	50%	0%	0%	0%	58%	11			
	Board	1	0%	0%	0%	0%	100%	0%	0%	0%	0%	50%	0			
	Sr Pastor	1	0%	0%	0%	0%	0%	100%	0%	0%	0%	67%	0			
15 Our church has analyzed threats and opportunities that could result from broad trends or changes in local, national, and world economies.	All	2	0%	0%	0%	50%	0%	50%	0%	0%	0%	50%	23			
	Board	1	0%	0%	0%	100%	0%	0%	0%	0%	0%	33%	0			
	Sr Pastor	1	0%	0%	0%	0%	0%	100%	0%	0%	0%	67%	0			



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Performance Scores

NA: Not Applicable DK: Don't Know 1: Strongly Disagree 2: Disagree 3: Somewhat Disagree 4: Somewhat Agree 5: Agree 6: Strongly Agree

100%															Not Applicable		Don't Know		Disagree		Agree	
Finance		No.	NA	FREQUENCY OF RESPONSE						Post. Score	Mean Score	Std. Dev.		Mean Score	Std. Dev.							
				DK	1	2	3	4	5							6						
16 Our church has allocated the financial resources necessary to achieve our mission and vision.	All	2	0%	0%	0%	0%	0%	0%	50%	50%	100%	92%	11	All	79%	10						
	Board	1	0%	0%	0%	0%	0%	0%	100%	0%	100%	83%	0	Board	79%	8						
	Sr Pastor	1	0%	0%	0%	0%	0%	0%	0%	100%	100%	100%	0	Sr Pastor	91%	9						
17 Our church has consistently performed within a targeted range of financial goals.	All	2	0%	0%	0%	0%	0%	0%	100%	0%	100%	83%	0									
	Board	1	0%	0%	0%	0%	0%	0%	100%	0%	100%	83%	0									
	Sr Pastor	1	0%	0%	0%	0%	0%	0%	100%	0%	100%	83%	0									
18 Our church utilizes a "Cost/Benefit" approach when allocating resources for new programs or services.	All	2	0%	0%	0%	0%	0%	50%	0%	50%	50%	83%	23									
	Board	1	0%	0%	0%	0%	0%	100%	0%	0%	0%	67%	0									
	Sr Pastor	1	0%	0%	0%	0%	0%	0%	0%	100%	100%	100%	0									
19 Our church utilizes an "If/Then" scenario-building exercise when formulating our strategic plan.	All	2	0%	0%	0%	0%	0%	0%	100%	0%	100%	83%	0									
	Board	1	0%	0%	0%	0%	0%	0%	100%	0%	100%	83%	0									
	Sr Pastor	1	0%	0%	0%	0%	0%	0%	100%	0%	100%	83%	0									



QuadStrat Enterprise (Church/Ministry Edition)

Performance Scores

NA: Not Applicable DK: Don't Know 1: Strongly Disagree 2: Disagree 3: Somewhat Disagree 4: Somewhat Agree 5: Agree 6: Strongly Agree



Community Awareness		No.	NA	FREQUENCY OF RESPONSE						Post. Score	Mean Score	Std. Dev.	Mean Score	Std. Dev.		
				DK	1	2	3	4	5						6	
20 Our church has a clearly defined plan for creating greater community awareness.	All	2	0%	0%	0%	0%	0%	0%	50%	50%	100%	92%	11	All	60%	22
	Board	1	0%	0%	0%	0%	0%	0%	100%	0%	100%	83%	0	Board	60%	14
	Sr Pastor	1	0%	0%	0%	0%	0%	0%	0%	100%	100%	100%	0	Sr Pastor	96%	7
21 As part of our plan to promote community awareness for our church we reinforce our distinct identity.	All	2	0%	0%	0%	0%	0%	50%	0%	50%	50%	83%	23			
	Board	1	0%	0%	0%	0%	0%	100%	0%	0%	0%	67%	0			
	Sr Pastor	1	0%	0%	0%	0%	0%	0%	0%	100%	100%	100%	0			
22 Our church utilizes a comprehensive congregant tracking system (or database) that provides leadership with detailed individual and community information.	All	2	0%	0%	0%	0%	50%	0%	0%	50%	50%	75%	35			
	Board	1	0%	0%	0%	0%	100%	0%	0%	0%	0%	50%	0			
	Sr Pastor	1	0%	0%	0%	0%	0%	0%	0%	100%	100%	100%	0			
23 Our unique advantages are emphasized in all our efforts to build community awareness.	All	2	0%	0%	0%	0%	50%	0%	50%	0%	50%	67%	23			
	Board	1	0%	0%	0%	0%	100%	0%	0%	0%	0%	50%	0			
	Sr Pastor	1	0%	0%	0%	0%	0%	0%	100%	0%	100%	83%	0			
24 Our church consistently analyzes the "Return-on-Investment" (ROI) of our community awareness campaigns.	All	2	0%	0%	0%	0%	50%	0%	0%	50%	50%	75%	35			
	Board	1	0%	0%	0%	0%	100%	0%	0%	0%	0%	50%	0			
	Sr Pastor	1	0%	0%	0%	0%	0%	0%	0%	100%	100%	100%	0			



QuadStrat Enterprise (Church/Ministry Edition)

Performance Scores

NA: Not Applicable DK: Don't Know 1: Strongly Disagree 2: Disagree 3: Somewhat Disagree 4: Somewhat Agree 5: Agree 6: Strongly Agree

100%															Not Applicable	Don't Know	Disagree	Agree
Revenue/ Congregant Growth		No.	NA	DK	FREQUENCY OF RESPONSE						Post. Score	Mean Score	Std. Dev.	Mean Score	Std. Dev.			
					1	2	3	4	5	6								
25 Our staff members who are responsible for congregant growth consistently achieve their goals.	All	2	0%	0%	0%	0%	0%	0%	0%	100%	100%	100%	0	All	91%	8		
	Board	1	0%	0%	0%	0%	0%	0%	0%	100%	100%	100%	0	Board	91%	11		
	Sr Pastor	1	0%	0%	0%	0%	0%	0%	0%	100%	100%	100%	0	Sr Pastor	100%	0		
26 Our congregant growth team employs a well-defined management process.	All	2	0%	0%	0%	0%	0%	0%	50%	50%	100%	92%	11					
	Board	1	0%	0%	0%	0%	0%	0%	100%	0%	100%	83%	0					
	Sr Pastor	1	0%	0%	0%	0%	0%	0%	0%	100%	100%	100%	0					

100%															Not Applicable	Don't Know	Disagree	Agree
Congregant Service		No.	NA	DK	FREQUENCY OF RESPONSE						Post. Score	Mean Score	Std. Dev.	Mean Score	Std. Dev.			
					1	2	3	4	5	6								
27 Our congregant service standards are clearly defined and documented.	All	2	0%	0%	0%	0%	0%	0%	50%	50%	100%	92%	11	All	79%	11		
	Board	1	0%	0%	0%	0%	0%	0%	100%	0%	100%	83%	0	Board	79%	8		
	Sr Pastor	1	0%	0%	0%	0%	0%	0%	0%	100%	100%	100%	0	Sr Pastor	95%	8		
28 We consistently exceed our congregant's expectations.	All	2	0%	0%	0%	0%	0%	0%	50%	50%	100%	92%	11					
	Board	1	0%	0%	0%	0%	0%	0%	100%	0%	100%	83%	0					
	Sr Pastor	1	0%	0%	0%	0%	0%	0%	0%	100%	100%	100%	0					
29 Our church regularly obtains and evaluates congregant feedback.	All	2	0%	0%	0%	0%	0%	50%	50%	0%	50%	75%	11					
	Board	1	0%	0%	0%	0%	0%	100%	0%	0%	0%	67%	0					
	Sr Pastor	1	0%	0%	0%	0%	0%	0%	100%	0%	100%	83%	0					
30 Our church enjoys a higher rate of returning visitors, congregant referrals, and congregant loyalty than other churches in the religious community.	All	2	0%	0%	0%	0%	0%	0%	50%	50%	100%	92%	11					
	Board	1	0%	0%	0%	0%	0%	0%	100%	0%	100%	83%	0					
	Sr Pastor	1	0%	0%	0%	0%	0%	0%	0%	100%	100%	100%	0					



QuadStrat Enterprise (Church/Ministry Edition)

Performance Scores

NA: Not Applicable DK: Don't Know 1: Strongly Disagree 2: Disagree 3: Somewhat Disagree 4: Somewhat Agree 5: Agree 6: Strongly Agree

100%														Not Applicable	Don't Know	Disagree	Agree
Execution		No.	NA	DK	1	2	3	4	5	6	Post. Score	Mean Score	Std. Dev.	Mean Score	Std. Dev.		
31 We execute our strategic goals.	All	2	0%	0%	0%	0%	0%	0%	0%	100%	100%	100%	0	All	100%	0	
	Board	1	0%	0%	0%	0%	0%	0%	0%	100%	100%	100%	0	Board	100%	0	
	Sr Pastor	1	0%	0%	0%	0%	0%	0%	0%	100%	100%	100%	0	Sr Pastor	100%	0	
32 Our leadership routinely reviews the status of our strategic goals and objectives.	All	2	0%	0%	0%	0%	0%	0%	0%	100%	100%	100%	0				
	Board	1	0%	0%	0%	0%	0%	0%	0%	100%	100%	100%	0				
	Sr Pastor	1	0%	0%	0%	0%	0%	0%	0%	100%	100%	100%	0				

100%														Not Applicable	Don't Know	Disagree	Agree
Leveraging Core Competence		No.	NA	DK	1	2	3	4	5	6	Post. Score	Mean Score	Std. Dev.	Mean Score	Std. Dev.		
33 Our church has clearly identified and articulated our core competencies.	All	2	0%	0%	0%	0%	0%	0%	0%	100%	100%	100%	0	All	95%	14	
	Board	1	0%	0%	0%	0%	0%	0%	0%	100%	100%	100%	0	Board	95%	8	
	Sr Pastor	1	0%	0%	0%	0%	0%	0%	0%	100%	100%	100%	0	Sr Pastor	79%	15	
34 We leverage our core competencies to create real value for our congregants.	All	2	0%	0%	0%	0%	0%	0%	50%	50%	100%	92%	11				
	Board	1	0%	0%	0%	0%	0%	0%	0%	100%	100%	100%	0				
	Sr Pastor	1	0%	0%	0%	0%	0%	0%	100%	0%	100%	83%	0				
35 We leverages our core competencies to distinguish ourselves from other churches or ministries.	All	2	0%	0%	0%	0%	0%	50%	0%	50%	50%	83%	23				
	Board	1	0%	0%	0%	0%	0%	0%	0%	100%	100%	100%	0				
	Sr Pastor	1	0%	0%	0%	0%	0%	100%	0%	0%	0%	67%	0				
36 We leverage our core competencies in order to seize new programs or service opportunities.	All	2	0%	0%	0%	0%	0%	50%	50%	0%	50%	75%	11				
	Board	1	0%	0%	0%	0%	0%	0%	100%	0%	100%	83%	0				
	Sr Pastor	1	0%	0%	0%	0%	0%	100%	0%	0%	0%	67%	0				



QuadStrat Enterprise (Church/Ministry Edition)

Performance Scores

NA: Not Applicable DK: Don't Know 1: Strongly Disagree 2: Disagree 3: Somewhat Disagree 4: Somewhat Agree 5: Agree 6: Strongly Agree

100%															Not Applicable	Don't Know	Disagree	Agree
Outsourcing & Partners		FREQUENCY OF RESPONSE										Post. Score	Mean Score	Std. Dev.	Mean Score	Std. Dev.		
		No.	NA	DK	1	2	3	4	5	6								
37 Our church outsources processes and functions that do not relate to our corporate core competencies.	All	2	0%	0%	0%	0%	0%	0%	100%	0%	100%	83%	0	All	91%	8		
	Board	1	0%	0%	0%	0%	0%	0%	100%	0%	100%	83%	0	Board	91%	11		
	Sr Pastor	1	0%	0%	0%	0%	0%	0%	100%	0%	100%	83%	0	Sr Pastor	83%	0		
38 Our church monitors the performance of our vendors and strategic partners.	All	2	0%	0%	0%	0%	0%	0%	50%	50%	100%	92%	11					
	Board	1	0%	0%	0%	0%	0%	0%	0%	100%	100%	100%	0					
	Sr Pastor	1	0%	0%	0%	0%	0%	0%	100%	0%	100%	83%	0					

100%															Not Applicable	Don't Know	Disagree	Agree
Training & Development		FREQUENCY OF RESPONSE										Post. Score	Mean Score	Std. Dev.	Mean Score	Std. Dev.		
		No.	NA	DK	1	2	3	4	5	6								
39 Our church invests in training.	All	2	0%	0%	0%	0%	0%	0%	50%	50%	100%	92%	11	All	91%	8		
	Board	1	0%	0%	0%	0%	0%	0%	0%	100%	100%	100%	0	Board	91%	11		
	Sr Pastor	1	0%	0%	0%	0%	0%	0%	100%	0%	100%	83%	0	Sr Pastor	83%	0		
40 Our training programs improve our church's performance.	All	2	0%	0%	0%	0%	0%	0%	100%	0%	100%	83%	0					
	Board	1	0%	0%	0%	0%	0%	0%	100%	0%	100%	83%	0					
	Sr Pastor	1	0%	0%	0%	0%	0%	0%	100%	0%	100%	83%	0					

100%															Not Applicable	Don't Know	Disagree	Agree
Performance Management		FREQUENCY OF RESPONSE										Post. Score	Mean Score	Std. Dev.	Mean Score	Std. Dev.		
		No.	NA	DK	1	2	3	4	5	6								
41 Our church uses a results-oriented staff performance review process.	All	2	0%	0%	0%	0%	0%	0%	50%	50%	100%	92%	11	All	91%	9		
	Board	1	0%	0%	0%	0%	0%	0%	100%	0%	100%	83%	0	Board	91%	11		
	Sr Pastor	1	0%	0%	0%	0%	0%	0%	0%	100%	100%	100%	0	Sr Pastor	91%	11		
42 At our church people are held accountable for their work.	All	2	0%	0%	0%	0%	0%	0%	50%	50%	100%	92%	11					
	Board	1	0%	0%	0%	0%	0%	0%	0%	100%	100%	100%	0					
	Sr Pastor	1	0%	0%	0%	0%	0%	0%	100%	0%	100%	83%	0					



QuadStrat Enterprise (Church/Ministry Edition)

Performance Scores

NA: Not Applicable DK: Don't Know 1: Strongly Disagree 2: Disagree 3: Somewhat Disagree 4: Somewhat Agree 5: Agree 6: Strongly Agree



Reward Systems		No.	NA	DK	FREQUENCY OF RESPONSE						Post. Score	Mean Score	Std. Dev.	Mean Score	Std. Dev.		
					1	2	3	4	5	6							
43 Given our goals, we are rewarding the appropriate skills and behaviors.	All	2	0%	0%	0%	0%	0%	0%	0%	0%	100%	100%	100%	0	All	94%	19
	Board	1	0%	0%	0%	0%	0%	0%	0%	0%	100%	100%	100%	0	Board	94%	9
	Sr Pastor	1	0%	0%	0%	0%	0%	0%	0%	0%	100%	100%	100%	0	Sr Pastor	77%	25
44 Our church rewards staff and laity fairly.	All	2	0%	0%	0%	0%	0%	0%	50%	50%	100%	92%	11				
	Board	1	0%	0%	0%	0%	0%	0%	0%	100%	100%	100%	0				
	Sr Pastor	1	0%	0%	0%	0%	0%	0%	100%	0%	100%	83%	0				
45 At our church, promotions are only given to the people that deserve them.	All	2	0%	0%	0%	0%	50%	0%	50%	0%	50%	67%	23				
	Board	1	0%	0%	0%	0%	0%	0%	100%	0%	100%	83%	0				
	Sr Pastor	1	0%	0%	0%	0%	100%	0%	0%	0%	0%	50%	0				



Adaptability to Change		No.	NA	DK	FREQUENCY OF RESPONSE						Post. Score	Mean Score	Std. Dev.	Mean Score	Std. Dev.	
					1	2	3	4	5	6						
46 Our church manages change well.	All	2	0%	0%	0%	0%	0%	0%	50%	50%	100%	92%	11	All	83%	11
	Board	1	0%	0%	0%	0%	0%	0%	100%	0%	100%	83%	0	Board	83%	0
	Sr Pastor	1	0%	0%	0%	0%	0%	0%	0%	100%	100%	100%	0	Sr Pastor	100%	0



General Comments

No Comments Given